

Electronic Acknowledgement Receipt

EFS ID:	7016041
Application Number:	10674562
International Application Number:	
Confirmation Number:	3849
Title of Invention:	Estimation of expected value for remaining work time for contact center agents
First Named Inventor/Applicant Name:	George W. Erhart
Customer Number:	47827
Filer:	Scott T Wakeman
Filer Authorized By:	
Attorney Docket Number:	3655/0303PUS1
Receipt Date:	16-FEB-2010
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$ 540
RAM confirmation Number	16332
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Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Notice of Appeal Filed	2010-02-16-NOA.pdf	84698	no	1
			8436f401dcf1279456d154374c6845dd203daab8		
Warnings:					
Information:					
2	Pre-Brief Conference request	2010-02-16-PABR.pdf	86024	no	1
			e207c3c067ea6b2ec3702e758047c106c4250198		
Warnings:					
Information:					
3	Pre-Brief Conference request	2010-02-16-Statement.pdf	55843	no	3
			b1ea7ff25d67d355f4b5e884a5160c7a59ced422		
Warnings:					
Information:					
4	Fee Worksheet (PTO-875)	fee-info.pdf	29771	no	2
			cde0a2e25081fba546a328a98525c4330208ce1e		
Warnings:					
Information:					
Total Files Size (in bytes):			256336		

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.